

# 08 CAPABILITIES STATEMENT

**Contact Information:**  
**Mr. Adam Pittman**  
**President**

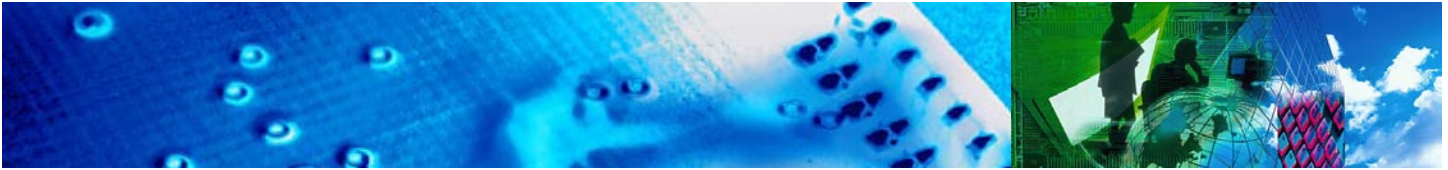
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**Computerbilities**





## Overview

Computerbilities, Inc. is a Service Disabled Veteran Owned Small Business (SDVOSB) based in Raleigh, NC, and are centrally located between Fayetteville and Greensboro. Computerbilities, Inc. currently provides a wide array of IT services to the civilian and local government markets. We are dedicated to excellence in serving businesses of all sizes in our community.

Founded in 1997, Computerbilities, Inc. has been a leader in the Information Technology and Networking fields in the North Carolina market. We have quietly built a solid client base by the most effective method available - word of mouth. With a stable group of core employees, Computerbilities, Inc. has enjoyed growth every year we have been in business and are continually raising the bar of excellence for our staff.

We offer complete IT solutions from leading hardware and software vendors such as Intel and Microsoft. We offer on-site maintenance and education services that evolve to accommodate our client's changing needs and new technologies as they become available.

From small start-ups to medium-sized corporations, spanning every sector of the economy from financial, services and trading, to the Internet, hi-tech and medical offices, we support our clients as if they were our only customer.

Our commitment to quality service, through active, solutions-based relationships has enabled us to facilitate the growth and success of our clients and the expansion of our client base.

## NAICS Codes

This is a partial list, please contact us for the full list.

541519 - Software Installation Services

611420 - Computer Software Training

541511 – Custom Web Design

541512 – Computer Systems Integration

541512 – Local Area Network Design and Engineering

541512 – Office Computer Automation

## DUNS Number

968965533

## CAGE Code

3QBU5

## WHAT WE DO

### Network Solutions

Computerbilities, Inc. provides consulting, design and planning services to help develop business models. We design networks and provide turn-key IT solutions for our Clients. We provide architecture, design, implementation planning, rapid integration, project management, product planning and financial modeling for your network infrastructure.

We help you securely integrate and support data, voice and video networks, design intelligent network infrastructures, leverage new technologies and quickly seize opportunity in order to connect, run and grow your business.

#### Features

IT Infrastructure Expertise

Fixed Price Proposals

Technology and Vendor Neutrality

World Class Solutions

Voice and Data Communication Cabling

Lifetime Workmanship Warranty \*

\* Computerbilities, Inc. warrants all Computerbilities, Inc. workmanship for the lifetime of the installation, once completed, tested and approved by the Client and/or end Customer. This warranty only applies to the labor (product warranties are not inclusive). The warranty will be null and void if it is determined that a repair is required due to negligence, misuse or abuse on the behalf of the Client and/or end Customer, acts of God, or performance of work at the site by a party other than Computerbilities, Inc..

#### Benefits

Aligns your network strategy with your business objectives

Uses proven methods and tools for cost-effective design and implementation

Offers state of the art technology options: Optimizes network performance and security.

### Deployment Solutions

Computerbilities, Inc. delivers a variety of deployment services including on-site systems integration, structured cabling and hardware installation throughout the east coast. We plan, direct, and coordinate the activities of installation projects to ensure that the client's objectives are accomplished within the allotted time frame. The Computerbilities, Inc. Project Manager handles all aspects of the deployment phase and is a Client's single point of contact through project completion

#### Features

One Point of Contact

Local, regional and national deployment resources

Broad ranging expertise

Key intrapersonal relationships with vendors

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## Benefits

- No finger pointing
- Speed and flexibility of schedule, geography and scope of work
- Fixed price proposals
- Lifetime Workmanship Warranty
- Trusted and unbiased advisory
- “AAA-Rated” response times

## Support Solutions

As networks become more mission-critical, your organization needs to shield itself from data loss and network failure. Occasional problems are inevitable, so you need to be prepared to immediately restore your systems. Because of our diverse staff of field resources, we are able to respond quickly to problems occurring across a variety of platforms. We can help you optimize the performance and availability of your IT networks, information systems and applications, providing the foundation for mission-critical network operations.

## Features

- State-of-the-art Network Monitoring
- Call Management and Resolution
- Technical Support and Troubleshooting
- Status and Performance Reporting
- Certifications in a variety of technologies
- Single point of contact for ALL your needs.

## Benefits

- Faster network restoration
- Repair services priced on “as needed basis”
- Availability and security of optimized network
- Response in as little as 1 hour
- Comprehensive end to end solutions

## Web Design

Our design enhances our clients’ ability to communicate their messages clearly and effectively. We use the same principles in designing web sites that guide our print work, building on the strengths of the medium to create communications that are memorable, accessible, and audience-friendly. Whether our client’s aim is to increase revenue, achieve efficiencies, or further its mission, we get results. We strive to create work that is beautiful because it is functional; work that is admired because of its ease-of-use and subtle complexities.

We help businesses draw a crowd through different designs suited and patterned to today’s marketing and communication protocol by providing fresh and collaborative media solutions which integrate unique, dynamic and creative services.

## Features

Integration of e-commerce with new and existing websites  
Custom web programming and development  
Transaction processing and back-end Integration  
Custom applications  
Database design  
Programming in ASP, Cold Fusion, Javascript, VB Script, and XML  
Content management of websites  
Streaming Media

## WHO WE ARE

### Adam Pittman, President

With more than 22 years of business ownership and 26 years of experience in troubleshooting, engineering and designing computer and network systems, Adam Pittman brings strong leadership and technical skills to Computerbilities. His training roots from the United States Air Force as well as NASA, Novell and Microsoft training programs, and has worked in the PC segment since 1985.

### Contact Information

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President

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Computerbilities, Inc. offers a broad spectrum of additional services. Please see our website at [www.computerbilities.com](http://www.computerbilities.com) or contact us for more information.

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“Allied contracted Computerbilities over two years ago and our problems were corrected almost immediately. We have maintained a monthly service agreement and have been virtually trouble free. The problems that arose were mostly due to inadequate equipment that the company owned prior to contracting with Computerbilities. Mr. Pittman made recommendations that were within our budget and proceeded to correct the problems in a timely fashion in order to keep our company in production.

In my opinion Computerbilities is at the top of their field in technology, service, response, reliability, efficiency and competency. Having a personable staff and an excellent uniformed appearance only adds to Computerbilities professional appeal.”

*Dee Hicks, Administrator, Allied Fire Protection, Inc.*

“As a solo medical specialist with very little computer expertise, I have had to rely extensively on a computer consultant in my practice. Adam Pittman has provided reliable, dependable advice and assistance to my office over the past several years. In addition to setting up a local and remote network to coordinate office functions, including EMR, he has responded quickly and efficiently to the occasional request for emergency problem-solving. I trust his knowledge, advice and his integrity, and would recommend him enthusiastically and without reservation to other medical offices and businesses who require assistance with computer functions.”

*Claudia J. Svara, MD,MPH, Raleigh Rheumatology*

“I just wanted to pass along our appreciation to you and your staff for your work establishing and maintaining our computer network at Town Hall. I was likely the most reluctant person about switching to a network from stand alone machines. The transition has been very smooth and the network has been incredibly stable and reliable. You respond quickly to our requests for service and take advantage of technology to troubleshoot remotely. Thanks for providing a high quality and reliable service for a very economical price!!”

*Margaret A. Hauth, AICP, Planning Director, Town of Hillsborough, NC*



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